

Safety Protocol for Patrons

The health and safety of our Patrons, Artists and Staff is important to us.
As such, all Visitors should be aware of the following.

Tickets: For WCD events advance ticket purchase required. Tickets are available [here](#) or by phone at the box office 204-452-0229. **Only eTickets will be provided.**

If you are feeling unwell the day of event, please cancel your reservation and stay home. During COVID-19 refunds are available.

Patrons should screen themselves for symptoms of COVID-19 or exposures prior to entering the facility (online screening tool available at <https://sharedhealthmb.ca/covid19/screening-tool/>).

Please DO NOT attend if you have travelled to another country or any part of Canada in the last 14 days.

The Rachel Browne Theatre: In alignment with the current Manitoba Public Health Orders, we are operating at reduced capacity.

Our seating plan includes physical distancing, up to 25 patrons.

Seating available 15 minutes prior to start time.

Due to COVID-19 we are suspending the use of paper tickets and programs.

No concessions are available. Food or drink are not allowed at the theatre.

Please follow these protocols for your safety and ours:

Face Masks: Wearing a face mask is required. Face masks must cover the mouth, nose and chin.

On Arrival: You will be screened for COVID symptoms. Contact tracing information will be collected.

Safe Distance: Maintain a 6-foot distance from others not in your household at ALL times. While lining in up, please follow the spacing marks on the floor to the theatre entrance door.

You may know other people at the show but this is not the time to mingle. No shaking of hands, hugging, or touching unless of members of the same household.

Entering/Exiting: Ushers will guide you in/out to ensure one-way traffic flow and show you which way to enter and which way to exit.

Seating: Please seat in assigned seats and do not change seating.

Public Washrooms: Public washrooms are available on the second-floor hallway. The number of people in each washroom at any given time: 2 each. If you enter a washroom and it is at capacity, please wait outside until space becomes available.

Hygiene protocols:

- Visitors are requested to sanitize their hands before entry. Hand sanitizer is available at the door and throughout our spaces.
- If you cough or sneeze in the theatre, use a tissue or into your bended elbow and sanitize your hands immediately afterwards.
- High touch points are cleaned before and after events.

We thank you for helping us keep our community safe for everyone and limiting the spread of COVID-19.