

Safety Protocol for Patrons

The health and safety of our Patrons, Artists and Staff is extremely important to us.

As such, all Visitors should be aware of the following.

For Subscription series events and EAI shows advance ticket purchase required. Tickets are available [here](#) or by phone at the box office 204-452-0229.

Due to COVID-19 we are operating at reduced capacity.

Our seating plan includes physical distancing, up to 25 patrons.

If you are feeling unwell the day of event, please cancel your reservation and stay home.

Feeling unwell includes, but is not limited to, respiratory issues (cough, running nose, fever, shortness of breath).

Please DO NOT attend if you have travelled to another country or any part of Canada outside of western Canada or northwestern Ontario in the last 14 days.

Please follow these protocols for your safety and ours:

- Wearing a face mask is required. Face masks must cover the mouth, nose and chin.
- Patrons will be required to complete screening for COVID-19 following Manitoba Health screening tool, contact tracing information will be collected.
- While waiting for entry, visitors are requested to line up in the hallway with physical distancing of at least 6 feet.
- Ushers will guide audience in/out to ensure one-way traffic flow.
- Patrons are requested to seat in assigned seats.

Hygiene protocols:

- Visitors are requested to sanitize their hands before entry. Hand sanitizer is available at the door and throughout our spaces.
- If you cough or sneeze in the theatre, use a tissue or into your bended elbow and sanitize your hands immediately afterwards.
- No shaking of hands, hugging, or touching unless of members of the same household.
- High touch points are cleaned before and after events.

Seating available 15 minutes prior to start time.

Due to COVID-19 we are suspending the use of paper tickets and programs.

No concessions are available.

We thank you for helping us keep our community safe for everyone and limiting the spread of COVID-19.